

ORDINANCE NO. 26-0015
ACCOUNT SUSPENSION FEES
FOR
THE CITY OF TRINITY, TEXAS

AN ORDINANCE AMENDING ORDINANCE 25-0003 OF THE CITY OF TRINITY, TEXAS ENTITLED WATER RECONNECTION FEES POLICY FOR THE CITY OF TRINITY, TEXAS.

SECTION I:
ACCOUNT SUSPENSION FEES

For any utility account that has been scheduled for suspension of service due to nonpayment, a **\$50.00 Account Suspension Fee** shall be assessed if the delinquent balance has not been paid in full by **8:00 a.m. on the scheduled date of suspension.**

The Account Suspension Fee is assessed to recover a portion of the administrative, personnel, equipment, and operational costs the City incurs in processing and carrying out the suspension and subsequent restoration of utility service.

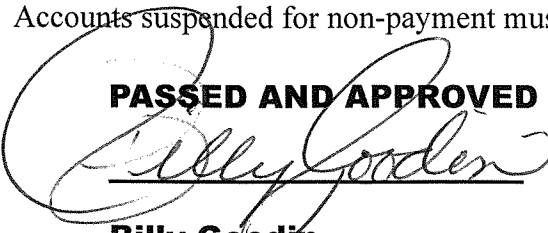
Payments made through the City's online payment system, telephone payment system, night drop, or other payment method must be **received and posted to the customer's account by 8:00 a.m. on the scheduled suspension date** to avoid the Account Suspension Fee.

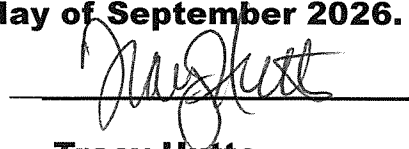
Once the suspension process has commenced, the Account Suspension Fee shall apply regardless of whether the customer subsequently pays the delinquent balance before physical suspension of service is completed.

Utility service shall not be restored until all delinquent charges, applicable fees, and other amounts required under the City's utility service policies have been paid, unless otherwise authorized by the City.

Accounts suspended for non-payment must be paid by 3:30 pm for same-day service.

PASSED AND APPROVED this 17th day of September 2026.


Billy Goodin,
Mayor, City of Trinity


Tracy Hutto,
City Administrator